

Covid-19 safety Measures at Five Spice Restaurant

Firstly we would like to thank you to all our staff and customers for all their support during this period of uncertainty and we have missed providing you with our full service.

Following recent government announcement of re-opening of the restaurant on the 4th of July, we have taken the following measures:

- A one-way system will be used, entering through one door and exiting through another
- Reconfigured our seating and tables to maintain social distancing.
- Limited number of seats available at any one time.
- Hand sanitiser dispensers in place at various points for both customers and employees.
- All staff have undergone full training to adhere to new social distancing and hygiene guidelines.
- Collection points will be used for takeaways.
- More frequent cleaning of our toilet facilities
- Outdoor area will be open for dining (weather permitting).
- The restaurant will undergo enhanced cleaning.
- Toilets maybe closed at periods throughout the time for cleaning.

Dining in for Customers

- Tables must be booked in advance. This can be done via our phone, website or app.
- All booking must pay a £20 deposit in order to reserve a table. (For every 4 diners, Deposit is fully refundable as long as we are notified 24 hours in advance of any cancellations)
- Set seating times will only be available:
 - 5pm – 6.30pm
 - 6.30pm – 8.00pm
 - 8.30pm – 11.00pm
- On arrival you must sanitise your hands.
- Disposable menus will be provided.
- All food and drink orders must be done at the table.
- You will **not** be able to bring your own drinks on to the premises.
- In order to use the toilet facilities you will have to ask a member of staff who will check if it is free to use.
- Payment at table is preferred. Card payments to be paid at the bar but only 1 customer to approach the bar.
- Both card and cash payments will be accepted.